



## RETURNS FORM:

This form needs to be filled in and put into the box you are returning. Failure to do so will result in your refund being delayed. Please see our returns page:

## PLEASE NOTE:

- Items must be returned in an unused condition.
- Please ensure you return the items in the same condition, including the same packaging as you received them.
- We cannot refund carriage charges unless because of a defect. We advise to contact us if you believe your product to be faulty, if it is not found to be faulty then carriage charges will not be refunded.
- It is up to the buyer to pay for the carriage and to ensure the goods are sent back to us.
- If you believe your product to be faulty, please email us along with supporting images to show the issue. [info@boatfendersdirect.co.uk](mailto:info@boatfendersdirect.co.uk)

<b>Full Name:</b>		
<b>Order Number:</b>		
	<b>Reason for Return:</b>	<b>Please Tick:</b>
	Too big	
	Too small	
	Accidental order	
	No longer wanted	
	Not as expected	
	Faulty or other, please state below:	

Please send returns to:

### **BOAT FENDERS DIRECT LTD**

Returns Department  
Units D1 & D2 Eastern Court  
Ernest Gage Avenue  
Norwich  
NR5 0JU

## WAREHOUSE USE ONLY:

<b>Date Received:</b>	
<b>Checked:</b>	
<b>Re-Stocked:</b>	